

## **Responsible Social Gameplay Policy**

Last Updated: April 2, 2025

Versatile Media and Marketing LLC (“Versatile Media and Marketing”, “we”, “our”, or “us”) is committed to promoting responsible social gameplay across all its services provided via <https://www.vegassweeps.com> (the “Website”). The following policy is intended to foster a safe, fair, and balanced gameplay environment.

This Responsible Social Gameplay Policy forms part of our Terms and Conditions and is binding upon all users who access or use our Website or Services.

### **1. Purpose and Scope**

This Policy outlines the tools, guidelines, and resources made available to players to support healthy gameplay habits and provide help where gameplay behavior may become problematic.

- Our Services are intended for amusement only.
- No purchase is required to participate.
- All users are expected to play responsibly and within their means.

### **2. Player Responsibility**

We believe responsible gameplay is a shared responsibility between Versatile Media and Marketing and each individual user. While we provide support tools and resources, you remain solely responsible for your own gameplay choices.

You agree to:

- Use the Services for recreational purposes only.
- Monitor and manage your own play behavior.
- Seek assistance if gameplay becomes harmful to your financial, emotional, or social well-being.

### **3. Self-Limitation Tools**

To help you manage your use of the Services, we provide the following voluntary control options. These can be requested by contacting us at [Support@vegassweeps.com](mailto:Support@vegassweeps.com):

#### **3.1 Purchase Limits (Gold Coins)**

Set daily, weekly, or monthly caps on your Gold Coin purchases. Once the limit is reached, no additional purchases will be permitted until the reset period begins.

### 3.2 Play Limits (Sweeps Coins)

Set daily, weekly, or monthly limits on the number of Sweeps Coins used to participate in Sweepstakes Games.

- Once this limit is reached, you will be unable to play using Sweeps Coins until the limit resets.
- You may modify or remove limits at any time; however, increasing or removing limits may be subject to a cooling-off period.

## 4. Self-Exclusion

If you believe your gameplay is becoming difficult to control, you may request a temporary or long-term exclusion.

### 4.1 Temporary Self-Exclusion

You may request to deactivate your account for a defined period (minimum of one month). During this time:

- You will not be able to access the Services.
- You will not receive marketing communications.
- Your account will be reinstated only after the chosen period expires and upon your written request.

### 4.2 Permanent Account Closure

To permanently close your account, please email [Support@vegassweeps.com](mailto:Support@vegassweeps.com) with your name, address, and confirmation of your intent. This action is irreversible.

## 5. Risk Indicators and Warning Signs

We urge players to monitor for signs that gameplay may be problematic. These may include:

- Spending more than intended or beyond your means.
- Using gameplay to avoid real-life stress or responsibilities.
- Feeling anxious, frustrated, or upset when not playing.
- Hiding gameplay behavior from others.

- Neglecting personal, work, or family obligations.

## 6. Resources for Support

If you or someone you know is experiencing difficulty with gameplay habits, we encourage seeking support from independent organizations:

- Gaming Addicts Anonymous (GAA)
- Online Gamers Anonymous (OLGA)
- Omega Recovery
- Smart Mobile Gamers

These organizations operate independently and are not affiliated with Versatile Media and Marketing. They do not provide dispute resolution or account services.

## 7. Safeguards for Minors

Versatile Media and Marketing do not permit individuals under the age of 21 to register or use the

Services. We recommend the use of parental control software to prevent underage access, including:

- NetNanny • CyberSitter

## 8. Enforcement and Discretion

Versatile Media and Marketing reserve the right to take any necessary steps to ensure a safe environment, including:

- Limiting or suspending access to the Services.
- Enforcing self-exclusion requests.
- Investigating suspected misuse or evasion of responsible gameplay measures.

## 9. Policy Changes

This Policy may be updated from time to time without prior notice. Continued use of the Website following changes constitutes acceptance of the updated Policy.

For questions or assistance, please contact us at: [Support@vegassweeps.com](mailto:Support@vegassweeps.com)